



Global Transport Company Deploys Zebra Android Touch Computers In Its Warehouses For More Efficient Goods Tracking



SUMMARY

Customer



Oegema Transport

Partner



Indicum B.V.

Industry

Transport & Logistics

Location

The Netherlands

Challenge

Oegema Transport wanted to deploy robust, reliable Android devices to run its new Warehouse Management System (WMS) for more efficient goods tracking and as part of its warehouse migration to Android; it was looking for a systems integrator who could provide a graphic interface for the WMS, as well as deliver and manage the devices

Solution

- Zebra TC8300 Touch Computers
- Zebra TC75X Touch Computers
- Zebra TC77 Ultra-Rugged Touch Computers
- Range of accessories including Zebra single and multi-slot chargers and Zebra PowerPrecision + batteries
- Zebra OneCare
- Zebra All Touch TE
- SOTI MobiControl

Results

- Oegema Transport is benefitting from significantly increased operational efficiency, with the subsequent cost reduction
- Indicum has migrated the traditional black/green character user interface to a modern, user-friendly touch interface. This has led to a high user acceptance of the WMS and hardware
- Staff are saving time and working more productively, leading to increased job satisfaction
- And the faster, more accurate and efficient picking and dispatch has led to improved customer satisfaction
- Indicum's remote solution support is ensuring timely troubleshooting of any issues and maximum system uptime

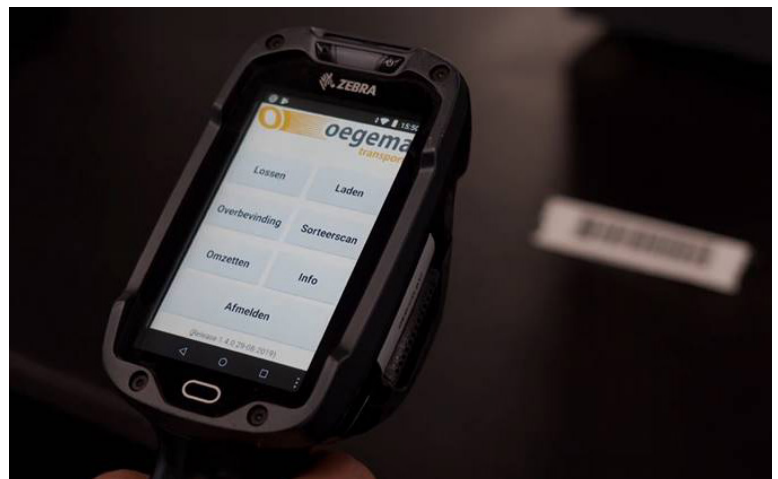
Oegema Transport is a family-owned, international transport business with its headquarters in Dedemsvaart, East Netherlands. Founded in 1919, Oegema Transport prides itself on its down-to-earth, solution orientated, can-do approach and innovative solutions. Its busy warehouse and cross-docking facility handle pallets, oversized pallets, bundles and long goods. Oegema comprises four main divisions - planning, warehousing, customers service and finance – who all work together to provide the best possible service to its diverse, international client base

Challenge

Oegema Transport was previously using a paper-based system, but wanted to migrate to an intuitive, comprehensive, automated WMS on an Android platform to manage the complex logistics processes at its warehouse, especially as this side of its business was growing. As part of this upgrade, Oegema needed best-in-class Android devices. Indicum, a Zebra Premier Solution Partner was selected to deliver a turn-key solution for Oegema and recommended Zebra devices.

Solution

Following a successful testing phase and pilot, warehouse staff are now using the WMS, developed by innovative logistics software developer, WICS, running on the Zebra TC8300 Touch Computers, Zebra TC75X Touch Computers and Zebra TC77 Ultra-Rugged Touch Computers to manage incoming and outgoing goods, as well as stock put away and inventory. Teams are also using a cross-docking application called OrdinO developed by Indicum. Dennis Wols, Systems Engineer at Indicum explains why he recommended the Zebra enterprise touch computers from Zebra Technologies to run these applications: "These Zebra Android devices have been designed for use in the warehouse environment; they are robust, offer very high-performance data





capture and processing speeds, maximum manageability and ease-of-use. Using the Zebra All Touch TE we have successfully migrated the character user interface of the Telnet application to a modern, user-friendly interface and with SOTI MobiControl we can remotely enrol, monitor, manage and troubleshoot the Zebra devices from our office, which ensures maximum system uptime, without bothering Oegema. Finally, the Zebra OneCare support package enables us to organise fast repair or replacement of any damaged devices. This really is the complete package.”

Results

The solution has enabled Oegema Transport to significantly increase operational efficiency, with the subsequent reduced operating costs, at its cross-docking facility and warehouse. The Zebra devices are perfectly suited to the logistics environment and users have been quick to adopt the intuitive, easy-to-use system that enables them to work much more productively and efficiently. Most importantly, the Android solution is easy-to-use, future-proof and scalable to meet Oegema’s needs, as the warehousing side of its business continues to expand; and long term, it also hopes to add further functionality to its logistics solutions, for example giving customers the option to follow their shipments in real-time.

“We handle thousands of inbound shipments, trans shipments and deliveries every week; and holding stock for customers in our warehouses is also a growing side of our business. We only have three staff on during the day shift, increasing to thirty employees working through the night, to load and unload the trucks. We needed a really effective, scalable, structured WMS running on robust, reliable mobile devices, so our teams can quickly access real-time, accurate data relating to stock locations, stock levels and shipments. Moreover, we needed reliable, robust mobile, managed devices to run the application; which is why we chose the Zebra Technologies touch computers with SOTI MobiControl. Indiciu integrated the WMS onto the Zebra devices, using the Zebra All Touch TE to cleverly adapt the GUI from pure green screen to a graphical touch-enabled interface, which our teams find really easy-to-use. Indiciu also supports the solution remotely, sorting out any issues in a timely manner. The open collaboration is what has made this deployment such a success.”

Tijis van Bergeijk,
Process Co-ordinator,
Oegema Transport

For more information,
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