

Device Tracker 2.1

Release Notes - June 2019

Highlights

1. Added new device support
2. Version 1.0 known issues addressed

Device Support

New additions to the supported Zebra Android mobile devices:

- **Handheld: EC30, MC9300, TC20, TC25, TC8300**
- **Tablets: ET50, ET55, ET51, ET56, L10 Android**
- **Wearables: WT6000**

See [all supported devices](#)

New in Device Tracker 2.1

Upgrade Server

Ability to upgrade the Zebra DNA Visibility Console Server (ZDVC) from its previous existing installation, to the 2.1 version, without needing to reinstall.

Please visit [Server Upgrade](#) section for more details.

Disconnect Threshold

Disconnect Threshold Time has been removed from the Application Configuration screen and integrated with [Reporting Frequency](#)

Requirements

- Supported Server:
 - Windows® Server 2012, 64-bit processor
 - Windows® Server 2016, 64-bit processor



- Supported Web Browsers
 - Microsoft's Internet Explorer version 11 and up
 - Microsoft's Windows 10 Edge browser
 - Google's Chrome browser version 66 and up
 - Safari browser version 11 and up

Resolved Issues

- During network congestion, when pressing the back button in the proximity screen it takes about 10 seconds to show a status message.
- When a user clicks on the play sound button before 5 minutes (reporting interval) has elapsed after marking a misplaced device as "To Be Found" in ZDVC console, the proper message is not displayed on the finding device.

Usage Notes

User Guide: <http://techdocs.zebra.com/devicetracker/2-1/guide/about/>

Known Issues

None

Important Links

- [Device Tracker Support & Download Page](#)
- [Installation and setup instructions](#)
- [See all supported devices](#)

About Device Tracker

Device Tracker is a centralized software solution for IT administrators and operations managers within a facility to track their Zebra Android Mobile devices, for premise-level presence, assist in finding missing devices, and help prevent device inventory shrink. It is included in the new Zebra DNA Visibility Console standalone Server. It leverages existing Wi-Fi network infrastructure to locate devices, preventing device inventory shrinkage. When locating a device, Device Tracker identifies the general area where the device is located based on the Access Point (AP) the device is connected to within the facility. Audio can be played on the misplaced device to determine its location.

Device Tracker centralized management system continuously monitors device presence, tracking status, connection state, and battery charge to ensure visibility of devices prior to reaching a disconnected or loss of battery state.