



PROBLEM DESCRIPTION	PROBLEM DESCRIPTION	PROBLEM DESCRIPTION	PROBLEM DESCRIPTION
<b>BATTERY PROBLEM</b>	<b>COMMUNICATION PROBLEM</b>	<b>KEYBOARD PROBLEM</b>	<b>PRINTER PROBLEM</b>
Battery backup	Communications not connect	Keyboard worn keys	Printer head problem
Battery broken conn or wire	Gps general problem	Keyboard wrong mapping or bios	Printer printing quality
Battery drain problem	Gps intermittent problem		
Battery general problem	Gps loose position	<b>LASER PROBLEM</b>	<b>SOFTWARE PROBLEM</b>
Battery won't charge	Gps low signal	Laser alignment/beam size	Downgrade
Battery won't hold charge		Laser general problem	Upgrade
	<b>DAMAGE PROBLEM</b>	Laser intermittent	Software application problem
<b>CABLE PROBLEM</b>	Damage antenna	Laser no beam	Software bios general problem
Cable connector	Damage antenna mount	Laser no decode	Software configuration issues
Cable cut	Damage battery	Laser scan line speed	Software does not load
Cable general problem	Damage by water	Laser weak/dim beam	Software error
Cable intermittent	Damage case major damage		Software general problem
Cable loose	Damage case minor damage	<b>LED PROBLEM</b>	Software int applic problem
Cable worn	Damage connector	Led flickering	Software revision/version
	Damage end cap	Led general problem	Software wrong os
<b>CHARGING PROBLEM</b>	Damage general problem		Software wrong service pack
Charger general problem	Damage handle	<b>LOCKUP/RESET PROBLEM</b>	
Charger not charging	Damage main board/pcb	Lockup general problem	<b>SPEAKER PROBLEM</b>
Charger over charging	Damage reset button	Lockup intermittent	Speaker audio jack problem
	Damage scan engine	Reset general problem	Speaker intermittent
<b>CAMERA PROBLEM</b>	Damage scan head housing	Reset unexpected reboots	Speaker low volume
Camera error message	Damage tp & display unit		Speaker no sound
Camera image failure	Damage tp or display	<b>MEMORY PROBLEM</b>	
Camera no decode	Damage trigger	Disk general problem	<b>TOUCH PANEL PROBLEM</b>
	Damage warranty seal	Disk power problem	Touch panel calibration
<b>CRADLE PROBLEM</b>	Damage window/lens	Disk read/write problem	Touch panel does not work
Cradle-No Charge/Power		Memory error	Touch panel & display problem
Cradle-No Ethernet	<b>DISPLAY PROBLEM</b>	Memory general problem	Touch panel incorrect reaction
	Display backlight	Memory insufficient	Touch panel problem
<b>COMMUNICATION PROBLEM</b>	Display colour distortion	Memory intermittent	
Comms fingerprint reader	Display does not display	Memory sd card r/w issue	<b>TRIGGER PROBLEM</b>
Comms mag stripe reader	Display general problem		Trigger-Intermittent
Comms wrong rf card type	Display intermittent problem	<b>POWER PROBLEM</b>	Trigger-Not Work
Communication Bluetooth	Display lines	Power does not work	Trigger-Scan Button Not Work
Communication general problem	Display missing characters	Power general problem	
Communication interface	Display problem (no tp)	Power intermittent	<b>WAND PROBLEM</b>
Communication loose GPRS conn		Power overheating	Wand broken tip
Communication modem	<b>KEYBOARD PROBLEM</b>	Power shortage	Wand dirty tip
Communication optical/ir	Keyboard backlight	Power won't power up	Wand general problem
Communication printer	Keyboard double key entry		Wand missing tip
Communication range/coverage	Keyboard general problem	<b>PRINTER PROBLEM</b>	Wand no beam/decode
Communication voice/calls	Keyboard intermittent problem	Printer cable	
Communication wifi	Keyboard keys not functional	Printer communication problem	<b>OTHERS</b>
Communications int problem	Keyboard missing keys	Printer feed	Error received (see notes)
Communications low signal	Keyboard sticking keys	Printer general problem	Unspecified